

1. Introduction

Ultimate Victoria (UV) is committed to providing members with the highest levels of membership service. This includes protecting members' privacy. UV is bound by the Commonwealth Privacy Act 1988, which sets out a number of principles concerning the protection of an individual's personal information.

The aim of these laws is to ensure that organisations handle personal information responsibly and provide a consistent approach to its collection, use and disclosure. These laws also give the individual rights such as access to their personal information and the ability to correct it, if needed.

This document sets out how UV may collect, hold and use personal information. By providing your personal information to UV, you consent to its use, storage and disclosure in accordance with this Privacy Policy.

2. What is personal information?

"Personal information" is information or an opinion (including information forming part of a database), whether true or not, and whether recorded in material form or not, about an individual whose identity is reasonably apparent, or can be reasonably ascertained, from the information or opinion.

UV collects personal information in order to properly and efficiently carry out its functions, including to provide you requested products and services, and to facilitate the provision of marketing and promotion services that may be of interest to you.

UV uses personal information only for the purposes for which it was provided and for directly related purposes (unless otherwise required by or authorised under law). We may state a more specific purpose at the point we collect your information.

If you do not provide us with the information that we request, we may not be able to provide you with our products or services.

3. What personal information does UV collect?

The information collected by UV about a particular person will vary depending on the circumstances of collection. It may include, but is not limited to, a person's contact details (name, email and/or postal address, phone number), date of birth, gender, insurance details, bank account details, employment history, Working With Children Checks, police checks, qualifications or communication history with UV

If it is reasonably necessary in the circumstances, UV may also collect sensitive information (which is a type of personal information) such as your medical history, nationality or disability backgrounds.

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Sensitive information is afforded a higher level of privacy protection than other personal information. Where you provide sensitive information to UV, you also provide consent to UV collecting it in accordance with this Privacy Policy, unless you tell us otherwise.

4. How UV collects personal information

To deliver and enhance the services offered by UV, certain personal information is collected. UV may collect personal information from individuals when an individual:

- registers for a UV owned, managed or supported event
- registers with a UV affiliated club
- participates in any program, activity or education course run by UV or a UV approved partner organisation
- requests information from UV, or contacts UV via email, telephone or mail or engages with UV via social media
- participates in a UV survey
- accesses the UV website
- is elected or appointed to the Board or a committee of UV or an affiliated club
- applies for employment or a committee or volunteer position with UV

Personal information may also be collected where UV is required to do so by law (for education, child protection, work health and safety laws, charitable collections, medical treatment or other legislation in Australia).

If you do not provide some or all of the information that we request from you, this may affect UV's ability to communicate with you or provide the requested products or services.

By not providing requested information, you may jeopardise your ability to participate in programs or competitions or apply for employment or volunteer positions with UV. If it is impracticable for UV to deal with you as a result of you not providing the requested information or consent, UV may refuse to do so.

5. Information storage and protection

UV stores personal information on a computer database. The personal information may be held in both paper file and computer file form. UV has implemented measures of a reasonable nature to ensure that all personal information is securely stored from misuse, loss and unauthorised handling.

Much of the information we collect from and about our members is added to UV's membership database. When your information is entered into UV's membership database, the information may be combined or linked with other information held about you.

Security of personal information is important to UV. UV has taken steps to protect the information we hold from misuse, loss, unauthorised access, modification or disclosure. Some of the security measures UV uses includes strict confidentiality requirements of our

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employees, volunteers, partner organisations, service providers, security measures for system access and security measures for our website.

6. How UV uses personal information

UV, and third parties to whom we may disclose personal information in accordance with this Privacy Policy, may collect, hold and use your personal information to:

- verify your identity;
- complete background checks;
- research, develop, run, administer and market competitions, education courses, programs, activities and other events relating to ultimate;
- research, develop and market products, services, merchandise and special offers made available by us and third parties;
- respond to emergency situations involving or requiring medical treatment;
- administer, manage and provide you with access to event registration;
- keep you informed of news and information relating to various ultimate events, activities and opportunities via various mediums;
- Internal accounting and administration; and
- Regulatory reporting and compliance.

UV may use health information to ensure that programs we operate are run safely and in accordance with any special health needs participants may require. Health information may also be kept for insurance purposes. In addition, we may use de-identified health information and other sensitive information to carry out research, to prepare submissions to government, or to plan events and activities.

If UV sends any information about services or products that is not required, or that you do not want disclosed to any other organisation (including related organisations), you can advise UV accordingly by writing to UV's Administration Officer or Secretary.

7. When we disclose personal information

UV may disclose your personal information to a range of organisations which include, but are not limited to:

- partner organisations delivering ultimate programs in Victoria;
- organisations we engage to carry out functions and activities on UV's behalf, including direct marketing;
- professional advisers, including accountants, auditors or lawyers;
- our insurers;
- relevant sporting bodies such as Australian Flying Disc Association, or other state associations;
- in other circumstances permitted by law.

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When you provide UV with personal information about other individuals, UV relies on you to make the individual aware that the information has been provided to UV and for what purpose and to whom it may be disclosed and also how they can access their information.

Where possible, UV will make all efforts to ensure personal information shared with other organisations is not identifiable as being associated with an individual member.

In addition, UV may also disclose personal information:

- with your express or implied consent;
- when required or authorised by law;
- to an enforcement body when reasonably necessary; or
- to lessen or prevent a threat to an individual or public health or safety.

When you visit the UV website, our systems may record certain information about your use of the site, including the web pages visited and the time and date of visit. UV uses this information to help analyse and improve the performance of our website.

In addition we may use “cookies” on UV’s website. Cookies are small text files that assist our website retain user preferences to improve the experience of using our website. In some cases, the cookies that we use may collect some personal information. UV will treat this information in the same way as other personal information we collect. You are free to disable cookies on your internet browser to prevent this information being collected; however, you will lose the benefit of the enhanced website experience that the use of cookies may offer.

Websites linked to the UV website are not subject to UV’s privacy standards, policies or procedures. UV cannot take any responsibility for the collection, use, disclosure or security of any personal information that you provide to a third party website.

8. Accuracy of personal information

UV takes reasonable steps to ensure that whenever personal information is collected or disclosed, it is accurate, complete and up to date.

9. Access to personal information

You have a right to access your personal information, subject to some exceptions allowed by law. You can gain access to your personal information by contacting UV as set out below. You may also advise UV at any time about possible breaches of privacy, or inaccurate, incomplete personal information that may have changed.

We will take reasonable steps to ensure that the personal information we collect, use or disclose is accurate, complete and up-to-date. However, we rely on the accuracy of personal information as provided to us both directly and indirectly.

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We encourage you to regularly review and update your personal information. We will respond to your request for access within a reasonable period. If you find that the personal information we hold about you is inaccurate, incomplete or out-of-date, please contact us immediately and we will correct it.

10. Resolving privacy issues and complaints

Any issues or complaints in relation to the collection, use, disclosure, quality, security of and access to your personal information may be made to UV as follows:

Email: admin@ultimatevictoria.com.au

We will respond to your complaint within a reasonable period, and try to resolve your complaint for you. If we are unable to resolve your complaint or you are unhappy with the outcome, you can contact the Office of Australian Information Commissioner via its enquiries line 1300 363 992 or website <http://www.oaic.gov.au/> to lodge a complaint.

For further information on UV's management of personal information, please contact us.

11. Changes to the policy

Changes to this policy may be submitted by UV staff or appointed volunteers for review and approval by the UV board. Once a change has been approved, the policy will be updated on the UV website.

In addition, UV is committed to ensuring all policies are up-to-date and reflect current practices. The latest review date is recorded at the end of each policy.

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